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WILLOW STREAM  
A FAIRMONT SPA

# Price list

FAIRMONT PACIFIC RIM



## Willow Stream Spa at Fairmont Pacific Rim

Resting at the ocean's edge, with majestic snow-capped mountains rising to the north, Vancouver embodies contemporary Canada. This cosmopolitan West Coast city — both a gateway to the East and a site rich in First Nations history — is home to many diverse cultures and traditions, all of which enhance its casual urban flavour, while nature's beauty, from towering pines to bracing sea breezes, is always waiting at your doorstep.

A perfect reflection of the beauty and grandeur of this unique location awaits at Willow Stream Spa at Fairmont Pacific Rim, a sensual oasis in the heart of the city. Soft fragrance, reminiscent of a dewy forest, welcomes you. The play of candlelight on textured stone walls and the soothing sound of fountains caress your senses. Serene lounges, warmed by fireplaces, invite you to slow down and relax. Spacious treatment rooms, in calming tones of blue and dove grey, reflect Vancouver's sea and sky, while the wood, marble and slate featured throughout the spa echo the area's rugged coastlines and lush mountainsides.

Be sure to take full advantage of our spa's facilities, including tranquil lounges for men, women and couples; comfortable treatment rooms; a state-of-the-art fitness centre and yoga studio; and a boutique offering Willow Stream signature products. Retreat to our outdoor deck, featuring private Jacuzzis and meditation pods, and take in stunning panoramic views of the city and harbour.

Of course, the treatments at Willow Stream Spa at Fairmont Pacific Rim, such as a maple-sugar scrub and the maple-butter Coastal Mountain Body Wrap, are authentically Canadian and unique to Vancouver. And try our exclusive Van Active program, perfect for getting in shape — or recovering from your latest mountain climb.

Let Vancouver's natural beauty inspire you. Find your energy here.

## About Willow Stream Spas

Willow Stream Spas are acclaimed around the world for our focus on finding innovative ways to help guests discover their own energy. Energy makes the difference between living and living well; recharging our energy allows us to flow, rather than fight, through life. That is why energy renewal is our mission.

Each of our spas is designed to reflect the beauty and ambience of its location and of the hotel in which it is located, so no two are alike. But all of our spas have this in common: They deliver an outstanding experience. Simply being here — away from the chaos of everyday life — relaxes our guests and starts them on their energy journey.

Our spa experiences combine authentic and effective treatments with a place for you to spend time alone or with your friends. Social spaces by the pool, relaxation lounges, steam rooms and saunas, yoga and fitness areas: all are designed to stir our passion for living with abundant energy.

## Facial experiences

### CUSTOMIZED DEEP CLEANSING FACIAL

#### European style

A gentle exfoliation, circulation-improving massage and restorative antioxidant mask. Also includes a professional skin consultation, which helps you continue the pampering at home.

60 minutes  
\$119

### “C” RESULTS FACIAL

#### Brightens skin

A cocktail of vitamin C, resveratrol and peptides — plus an alpha beta peel — tones and lifts the complexion. This facial restores a fabulous glow to skin suffering from environmental damage.

60 minutes  
\$129

### THE GREAT CANADIAN FACIAL

#### Healthy skin

This treatment begins by bathing your skin in BC glacial water, followed by a customized peel, hydrating mask of Saskatchewan clay, and maple-infused facial massage.

60 minutes  
\$129

### BEYOND BOTOX FACIAL TREATMENT

#### Anti-aging

Reverse the clock — without surgery. This sophisticated anti-aging treatment from B. Kamins brightens and firms the skin, and reduces the appearance of fine lines and age spots.

60 minutes  
\$139

### TRANQWILLOW BY THE SEA

#### Relaxing face and back treatment

A rejuvenating experience that includes a back exfoliation and massage with warm lavender oil, a hydrating facial and a scalp massage. Awaken your energy.

90 minutes  
\$179

AGE-CORRECTING FACIAL

**Vibrant skin**

A multi-acid exfoliation, deep-cleansing massage, hydrating mask and intensive ampoule treatment reduces hyper-pigmentation and fine lines, using Kerstin Florian's Correcting line.

90 minutes  
\$199

THE ULTIMATE FACIAL

**Luxurious and effective**

Renew your skin's youthful vitality with an exfoliation and contour-lifting massage; a protein-rich marine energy sheet improves luminosity. Features Kerstin Florian's signature Caviar line.

90 minutes  
\$199

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"Just for Men" facial experiences

CUSTOMIZED BARBER FACE TREATMENT

**European tradition**

The traditional barber experience, without the shave. A deep-cleansing and revitalizing facial treatment, followed by a face, neck and shoulder massage.

60 minutes  
\$119

POST-GAME FACIAL

**Perfect for athletes**

A deep-cleansing facial that repairs and protects skin subject to considerable perspiration. Includes a pampering shoulder and neck massage, and an arm, hand and foot exfoliation and massage.

60 minutes  
\$129

ANTI-AGING FOR MEN

**Age-defying**

Reveal younger-looking skin with a toxin-free serum and brightening mask, which minimize wrinkles and improve elasticity. Includes a neck and shoulder massage and an arm, hand and foot exfoliation.

90 minutes  
\$189

Facial companion treatments

INTENSIVE AMPOULES

Infuse your skin with one of our intensive ampoule upgrades, which can be added to any facial treatment. Select one yourself or ask our expert estheticians to select the one most suitable for your skin.

**Vitamin C Ampoule**

An antioxidant formula that lightens the skin.

\$29

**Intensive Repair Ampoule**

A healing, cell-rejuvenating treatment.

\$29

**Couperose Ampoule**

A soothing formula to reduce redness.

\$29

**Caviar Cell Vitale Ampoule**

Provides intensive hydration and nourishes the skin.

\$29

EYE AND LIP RESCUE

**For sensitive areas**

Diminishes fine lines, reduces dark circles, relieves puffy eyes and hydrates the skin. A must for those delicate areas around the eyes and lips.

30 minutes  
\$49

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Peel treatments

PERSONALIZED POWER PEEL

**Brightening**

Revive dull skin with an alpha beta, lactic, glycolic or enzyme peel, each of which removes dead cells, minimizes fine lines and brightens the skin. Can be used in combination with The Great Canadian Facial.

30 minutes  
\$39

This can also be purchased as a series of three monthly treatments.

\$99

PRO PEEL 30 TREATMENT

**Repair damaged skin** 30 minutes  
\$59

Reduce sun damage and fine lines with this exclusive multi-acid peel, which combines naturally derived botanicals with glycolic, lactic, phytic and salicylic acid to brighten and refine skin. Can be used in combination with Customized Deep Cleansing Facial, body treatments and massage.

This can also be purchased as a series of three monthly treatments. \$159

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**Body experiences**

GENTLE BODY POLISH

**Buffed** 60 minutes  
\$119

The refreshing scent of a mountain meadow distinguishes this treatment, which includes a pumice and chamomile exfoliation, loofah scrub and application of chamomile lotion.

BODY QUENCH

**Hydrating wrap** 60 minutes  
\$129

Pure avocado oil is the secret ingredient in this wrap, scalp massage with hair conditioning, and customized massage. Perfect for dry, flaky or sun-exposed skin.

COASTAL MOUNTAIN BODY WRAP

**Replenish** 60 minutes  
\$129

Nourish dry skin and release tension with a warm massage — using maple butter, cocoa and shea butter — and warm wrap. As soothing to the body as Vancouver’s coastal mountains are to the soul.

PACIFIC RIM BODY BUFFER

**Soothing** 60 minutes  
\$129

Buff away impurities and achieve radiant skin with this body polish. Rice bran, jojoba oil and a Bio-Maple™ compound penetrate, soothe and condition skin, restoring its natural glow.

SEAWEED AND SALT

**Invigorating** 60 minutes  
\$129

Seaweed, thermal salts and invigorating lemon eucalyptus are spread over the body, revitalizing the skin, while an application of aloe and botanical lotion leaves it soft and refreshed.

POWER OF THE SEA THALASSO DETOX

**Purifying** 90 minutes  
\$189

Channels the energy and detoxifying benefits of the ocean, with a mineral-rich wrap, sea-salt bath and Marine Firming Body Crème. Includes an acupressure facial and scalp massage. This treatment is also available in our Experience Room. (If no tubs are available, bath may be replaced with shower, plus minerals for an at-home bath experience.)

THE ROSE RETREAT

**Indulge** 90 minutes  
\$189

A gentle dry brush stimulates the skin and improves circulation, while a soothing massage and rose-geranium wrap refreshes your body and relaxes your mind.

BALANCE BODY

**Total relaxation** 90 minutes  
\$189

Our signature aromatherapy blend of vetivert, cypress, lemon grass, ylang-ylang and spikenard oils balances spirit, body and mind. Includes foot bath and exfoliation, body scrub and massage.

MAPLE SWEET BODY TREAT

**Pampered skin** 90 minutes  
\$189

Nourish parched skin and improve circulation with a maple-sugar scrub and a super-rich cocoa- and shea-butter body massage and wrap. Also great for relieving stress and tense muscles.

WILLOW STREAM ELEMENTS

**Spa tradition** 90 minutes  
\$199

The power of the elements: earth (mud wrap), air (aromatherapy), water (mineral bath) and fire (warm massage). Revive dry or maturing skin. This treatment is also available in our Experience Room. (If no tubs are available, bath may be replaced with shower, plus minerals for an at-home bath experience.)

## Van Active signature treatments

### VAN ACTIVE FEET

#### Leg and foot recovery

A lower leg and foot treatment for runners, hikers or those constantly on their feet. Begins with an energizing exfoliation, followed by a cooling massage with rosemary, menthol, pine and lavender.

60 minutes  
\$129

### VAN ACTIVE GRIND

#### Grouse Grind Challenge recovery

Recover from either the daily grind or the Grouse Grind challenge. A targeted massage of the lower back, glutes, legs and feet aids in speedy recovery — or helps you prepare for your next challenge.

60/90 minutes  
\$139/189

### VAN ACTIVE HOT STONE

#### Muscle melt

Earth, air, fire and water unite in this therapy. Hand-picked stones warmed in water, combined with aromatic Willow Stream Balance Oil, create a deep heat, while a therapeutic massage melts away stress.

60/90 minutes  
\$139/189

### VAN ACTIVE BODY

#### Vitality

An invigorating geranium, pine and ylang-ylang exfoliation, followed by a detoxifying massage with organic juniper, fennel and lavender. This metabolism-stimulating treatment focuses on muscles and joints, building vitality.

90 minutes  
\$179

## Massage experiences

### IN-ROOM PREMIUM

\$30

### RELAXATION

#### Restfulness

A tailored, full-body Swedish massage that uses long, smooth, relaxing strokes to increase circulation, assist lymphatic drainage and promote relaxation.

60/90 minutes  
\$119/169

### DESTINATION REJUVENATION

#### For travellers

Combat jet lag with this medium-pressure massage, using essential oils selected to regulate sleep, hydrate skin, relieve tension headaches and restore energy depleted through travel.

60 minutes  
\$129

### MATERNITY

#### For mothers-to-be

This pampering experience is designed with the safety of mother and child in mind. Eases sore spots and improves mobility.

60 minutes  
\$129

### STRESS RELIEF

#### Willow Stream signature

The ultimate customized, medium-pressure massage, designed for the sole purpose of stress relief. Focuses on all main tension points: head, neck, shoulders, back and feet.

60/90 minutes  
\$129/179

### THERAPEUTIC

#### Professional relief

This massage, performed by a Registered Massage Therapist, is tailored to your specific needs, from injuries to repetitive use. (Request receipt for insurance at time of booking.)

60/90 minutes  
\$139/189

### SPORTS MASSAGE

#### Muscle recovery

Enhances muscle recovery — great for post-exercise and relieving daily tension. Deep muscle work, stretching and circulation-enhancing strokes move lactic acid out of the system.

60/90 minutes  
\$139/189

## Women's grooming treatments

Grooming treatments do not include full spa access. Full use of the spa facilities, plus a fitness class, can be added to any maintenance experience for a small daily fee (based on availability).

### LOW MAINTENANCE

#### Quick fix

Includes a brow shaping and a nail cleanup for hands and feet. Ideal for those last-minute emergencies.

45 minutes  
\$79

### MONTHLY MAINTENANCE

#### The basics

For the busy woman who just needs the basics done. Includes a nail cleanup for hands and feet (polish application and cuticle repair), brow shaping and customized power peel.

60 minutes  
\$119

### WEEKLY MAINTENANCE

#### Shape up

A fitness class or fitness-centre access, a manicure, and a choice of pedicure or power peel. Also includes brow shaping.

90 minutes  
\$179

### HIGH MAINTENANCE

#### Deluxe treatment

A Signature Manicure, Signature Pedicure, brow shaping and customized power peel are completed in our private grooming suite. For a small charge, can be completed in one hour, with two therapists.

2 hours +  
\$189

## Men's grooming treatments

All men's grooming treatments are completed in the private Grooming Room. Grooming treatments do not include full spa access.

### CLASSIC HAND GROOMING FOR MEN

#### Hydrating and conditioning

A hand exfoliation, nail-oil application, hand soak with minerals and essential oils, and hand massage with hydrating body butter. Features our signature Willow Stream Energy product line.

45 minutes  
\$49

### DELUXE EXECUTIVE HAND GROOMING

#### The royal treatment

This deluxe treatment includes a soak in thermal minerals and essential oils, Turkish-salt hand exfoliation and luxurious, moisturizing hand massage.

60 minutes  
\$59

### POWER PEDICURE FOR MEN

#### Executive choice

Revive weary feet and restore energy to your body. Includes an exfoliation, nail-oil application, foot soak and massage, all featuring our signature Willow Stream Energy product line.

45 minutes  
\$59

### DELUXE EXECUTIVE FOOT GROOMING

#### For tired feet

Stimulates circulation and revitalizes weary feet. Eucalyptus and Turkish salts exfoliate; a foot bath rejuvenates; and a paraffin treatment and therapeutic foot balm seal in moisture.

60 minutes  
\$69

## Nail services

Full spa access is not included with nail services. Any manicure or pedicure can be made French (add \$19).

### CLASSIC MANICURE

#### Enticing aroma

Includes a hand soak and massage, plus nail shaping and polish. Features our Willow Stream Body Polish line, Breathe — an exclusive scent for Willow Stream Spa at Fairmont Pacific Rim.

45 minutes  
\$49

### CLASSIC PEDICURE

#### Sweet scent

Add spring to your step with a foot soak, exfoliation, massage, nail shaping and polish application. Features our exclusive Willow Stream Body Polish line, Breathe.

45 minutes  
\$59

WILLOW STREAM SIGNATURE MANICURE

**Luxurious**

A unique gommage hand exfoliation, myrrh nail-oil application, hand soak in essential oils, paraffin treatment, and hand and arm massage with hydrating body butter.

60 minutes  
\$69

WILLOW STREAM SIGNATURE PEDICURE

**Invigorating**

An energizing lift for the whole body. Includes an exfoliation, foot soak in sea salts and minerals, paraffin treatment and foot massage with hydrating body butter.

60 minutes  
\$79

Brow services

Perfect brows can add a lift to your face—and take years off. Brow services can be added to any facial or nail service.

BROW SHAPING

**Spa specialty**

Our experts will shape and groom your brows to perfection, with your choice of threading or gentle waxing. Can be performed while your nails dry.

15 minutes  
\$19

WAXING

**Smooth skin**

Full waxing services available.

\$19 +

LAVISH BROWS, LASHES AND EYES

**Perk up eyes**

Minimize fine lines and wrinkles with a smoothing treatment, and get your fullest-looking lashes ever with a sophisticated eyelash fortifier. Brow shaping sets it all off.

15 minutes  
\$29

Makeup

MAKEUP APPLICATION

\$59

MAKEUP LESSON

\$69

BRIDAL MAKEUP APPLICATION

\$79

Experiences for two

All of our couple's treatments take place in our feature suite, overlooking the city.

SIDE-BY-SIDE COUPLE'S MASSAGE

**Relaxing**

The perfect gift is spending time together. A side-by-side relaxation massage to relieve the pressures of everyday life.

60/90 minutes  
\$249 / 349

RITUAL OF TWO

**Playful**

Following your therapist's instructions, you will apply each other's aromatic algae masks and wash each other in refreshing neroli water. After soaking in the Japanese-style tub, receive side-by-side massages.

90 minutes  
\$379

TIME TOGETHER

**Soothing lavender**

Begin with a Japanese-style soak together, followed by a dry brush, lavender-oil massage and full-body wrap. The scent of lavender soothes you throughout.

90 minutes  
\$389

ALL OF THE ELEMENTS

**Couple's therapy**

A moor-mud wrap, mineral bath in a Japanese-style tub and side-by-side massage. Discover the restorative power of nature's elements. Especially beneficial for dry or maturing skin.

90 minutes  
\$399

## Multi-treatment experiences

### URBAN ESCAPE FOR MEN

#### Soothing and renewing

Begins with a Customized Barber Face Treatment, followed by a 60-minute premium massage — your choice of Van Active Feet, Stress Relief or Destination Rejuvenation — plus an additional treatment that targets the feet. Revitalizes body and mind alike. \$229

### THE SEA TO THE SKY

#### Canadian combination

A combination of our Canadian-inspired treatments: The Great Canadian Facial plus either the Coastal Mountain Body Wrap or the Pacific Rim Body Buffer. Includes a spa lunch. \$249

### DAY AT THE SPA

#### Healthy escape

Get a week's worth of pampering in one day with a Customized Facial, Relaxation Massage, Classic Manicure and Classic Pedicure. Includes lunch and full spa and fitness-centre access. \$339

### GET YOUR SKIN IN SHAPE SERIES WITH KERSTIN FLORIAN

#### Three steps

Nourish your skin and improve elasticity. Includes three facials — a glycolic exfoliation; deep-hydrating facial; and Age-Correcting Facial — as well as a skin analysis and home-care kit. \$399

### FRIDAY NIGHT — MY NIGHT

#### Unwind

This treatment, available after 8:00 PM, combines your choice of 60-minute massage and any other 60-minute treatment. Enjoy an appetizer and glass of wine afterwards: a perfect way to end the week. (Price depends on selected treatments.)

### SPA PARTIES

#### Pampering

Spa Parties are a perfect way to get together with friends or family. We customize treatments to suit your preferences and special occasions. (Price depends on selected treatments.)

### BRIDAL BLISS

#### Girls' get-together

We can tailor any combination of treatments for the bride or bridal party. Reserve a private lounge and relax together between services. Lunch is included. (Price depends on selected treatments.)

## Fitness

Maintaining good health is the most important gift we can give ourselves. Whether you want to begin, maintain or intensify your fitness routine, Willow Stream offers a variety of services to promote healthy, energetic living. Inquire about creating a program suited to your lifestyle and needs.

### PERSONAL TRAINING

30 minutes	\$39
60 minutes	\$79
Series of three 60-minute sessions	\$219
Series of six 60-minute sessions	\$459
Series of 10 60-minute sessions	\$699

### FITNESS ASSESSMENT

30 minutes	\$39
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### PERSONAL TRAINING AND FITNESS ASSESSMENT COMBO

90 minutes	\$109
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Access to fitness centre is exclusive and complimentary for Fairmont Pacific Rim guests. (Please arrive dressed for your workout, as fitness-centre access does not include use of spa facilities, amenities or locker rooms.)

## Preparing for your spa experience

### Spa access fees

Includes access to fitness centre, showers, locker rooms, steam rooms, Jacuzzis and spa terrace. Access is exclusive to Fairmont Pacific Rim guests for a daily fee of \$69 per person. Spa access is included on the day of spa treatment (worth \$119 or more).

### Spa experience

Willow Stream Spa experiences last at least an hour. We want you to take the time you need to find your energy.

### Spa environment

Willow Stream is an adult sanctuary. Guests must be 18 or older. For your peace and privacy, cellphones, Blackberrys and other electronic devices are not permitted. If you wish to receive messages during your time with us, please let our staff know and we'll be happy to assist you.

### Reservations

Hotel direct line: 604 695 5300

Spa direct line: 604 695 5550

Spa reservation line: 604 695 5557

Advance reservations are recommended to accommodate your preferences. Our knowledgeable Spa Experience Coordinators are delighted to guide you to the experiences that suit your needs.

### Cancellation policy

To reschedule or cancel an à la carte spa appointment, please notify the spa four hours in advance to avoid being charged. Cancellation of a package requires 24 hours' notice.

### Hours of operation

Spa facility: 5:00 AM–11:00 PM

Fitness centre: 5:00 AM–11:00 PM

Appointment availability: 7:00 AM–10:00 PM

### Making spa appointments

Consult with our Spa Experience Coordinators to select treatments that fulfill your personal requirements. To ensure availability, please book your appointments before you arrive at the hotel. Questions are welcomed.

### Spa arrival and etiquette

We recommend that you arrive 45 minutes before your first scheduled spa appointment. This gives you time to familiarize yourself with the facilities and relax before your treatments. Please note, all treatments end on time, regardless of start time. Please leave jewellery and valuables in your room safe or the hotel safe.

### Health matters

Please inform us of any health conditions at the time of booking (e.g., high blood pressure, heart condition, allergies, pregnancy). Consumption of alcohol before, during or directly after spa treatments is not recommended. You will be asked to complete a medical-history form upon arrival so we can better customize your experience to your needs.

### Spa attire

You will receive a robe and sandals to wear between spa treatments, and a locker for your personal belongings. Our therapists are highly trained in draping procedures to ensure your complete privacy; however, for your comfort, undergarments may be worn during treatments. Swimsuits are required in some areas of the spa.

### Spa Experience Coordinators

Whether in the spa or by phone, Our Spa Experience Coordinators will be happy to plan your treatments and answer any of your questions.

### Willow Stream Spa gift cards

Willow Stream Spa gift cards may be purchased for all spa services and packages. Please contact Willow Stream Spa reception for further information.

### Taxes and service charges

Gratuities on à la carte spa services are not included; however, they can be added to your bill for your convenience.

For all spa packages and contracted services, a 10% gratuity will be added. Local GST will be added to all spa services and packages.

Rates are subject to change. Occasionally, not all services may be available.

### Gratuities

Additional gratuities for exceptional service can be added to your bill upon checkout.

*Information and prices contained in this brochure are subject to change without notice.*



**WILLOW STREAM**  
A FAIRMONT SPA

**Fairmont Pacific Rim**

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**WWF**

碳减排先锋

Defensores do Clima

クライメート・セイバーズ

**Climate Savers**

Fairmont Hotels & Resorts has been a  
WWF Climate Savers partner since 2009  
and has committed to reducing its emissions  
by 20% below 2006 levels by 2013.



**Mixed Sources**

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